



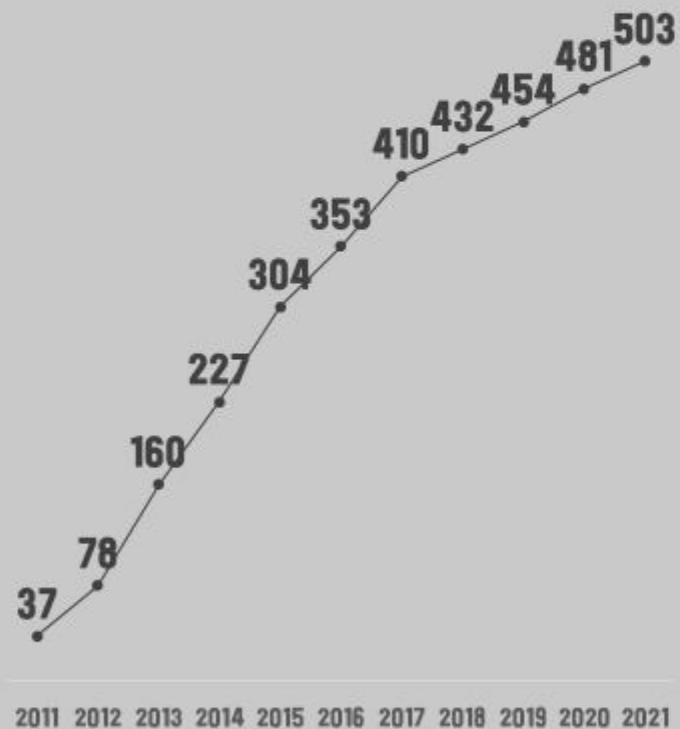
**NEW ERA**  
HIBRID WORKFORCE

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Human Development  
Consultant

# HISTORICAL DEVELOPMENT

The Coffee Island® concept was originated by Mr. Evangelos Liolios, MD, in 1999 when he opened a Coffee grinder shop at the heart of the city of Patras (a town in the southwest Greece). Gradually Evangelos Liolios developed the Manufacturing and Retailing Format and System for a Coffee Chain known as "Coffee Island"

Mr. Konstantinos Konstantinopoulos has been CEO to the Greek Coffee Island affiliate since 2010 and director in Coffee Island International since 2013. He has always been the controller of the firm from its first steps. He is a professional mechanical engineer and an official member of Technical chamber of Greece.



- 1999**  
1ST COFFEE ISLAND STORE
- 2000**  
1ST FRANCHISE STORE IN GREECE
- 2006**  
SETUP MANUFACTURING FACILITIES
- 2009**  
INCORPORATE COFFEE TO-GO SERVICES
- 2009**  
1ST COFFEE ISLAND STORE IN CYPRUS
- 2014**  
REBRANDING COMPLETED
- 2015**  
NEW PRODUCTION CENTRE
- 2016**  
1ST COFFEE ISLAND STORE IN UK
- 2017**  
1ST COFFEE ISLAND STORE IN CANADA
- 2019**  
1ST COFFEE ISLAND STORE IN DUBAI
- 2020**  
1ST COFFEE LITTLE ISLAND STORE IN GREECE
- 2021**  
1ST COFFEE ISLAND STORE IN SWITZERLAND, ROMANIA & EGYPT

L&D | HYBRID WORKFORCE

**IT'S A NEW BLEND!**

**DELIVERING LEARNING & DEVELOPMENT  
TO A HYBRID WORKFORCE**



## 3 MAIN STRATEGIC POINTS ADRESSED

- Consider current human needs
- Digitize “more” our learning and development
  - Coffee Island Intranet
  - Coursera Licenses
  - Conferences
  - Coffee Campus
  - Google Meet / Zoom
- Use bite size learning (fast & prompt response)

### **TRAINING ESPRESSO SERIES**



## TRAINING ESPRESSO SERIES - INFO

Knowledge Coffee

Premium businesses skills to be discussed

Every three weeks

Lasting one and a half hour

Group of max 15 people of same level

Casual dressing style



# TRAINING ESPRESSO SERIES – TOPICS

Wellbeing

Resilience

Technological & Communication Skills

Performance management focused on  
outcomes Empathy

Compassion

Supportiveness

Change management

## TRAINING ESPRESSO SERIES ⇒ BASED ON SOCIAL LEARNING THEORY

Learning take place by observing others  
Accepting or rejecting observed behaviors  
Social learning can still exist albeit over a LMS  
Solution found by one will greatly resonate with  
others and last longer  
Social interaction makes people with varying  
learning styles and needs to learn easily..



ΡΑΤΡΙΚΙΑ  
ΑΕΡΟΣΥΝΟΔΟΣ

ΚΟΦΙ ΑΪΛΑΝΤ  
SPECIALIST

JULIO  
ΦΑΡΜΙΕΡΗΣ

RADAMEL GARCIA  
DELBARIO DE ASSIS MOREIRA  
FARM CHIEF

ΑΛΕΞΑΝΔΡΟΣ  
ΠΕΛΑΤΗΣ

ΠΑΝΟΣ  
ΠΙΛΟΤΟΣ

ΓΙΩΡΓΟΣ  
ΒΑΡΙΣΤΑ



**ΚΑΘΕ ΚΑΦΕΣ  
ΚΑΙ ΜΙΑ ΙΣΤΟΡΙΑ**