

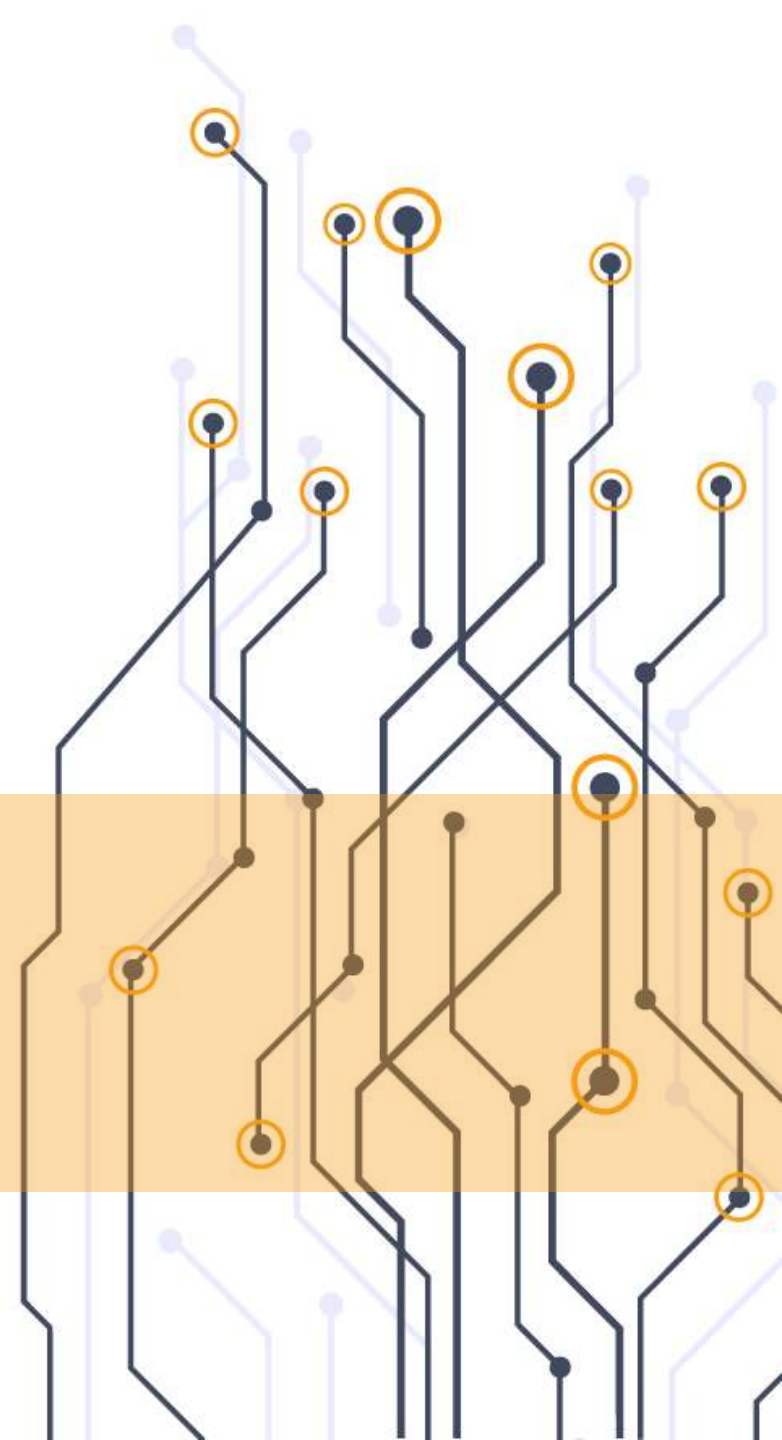


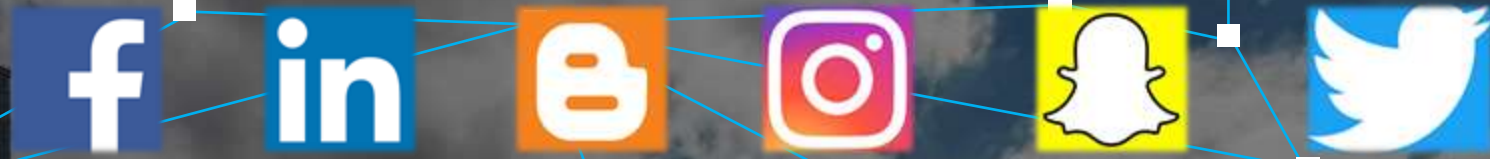
Dynamic Integrated Solutions
planning innovation

Building the CX business case: Departments to focus

Tasos Vidalakis, Business Development Manager for Customer Engagement
Athens, 28.01.2021

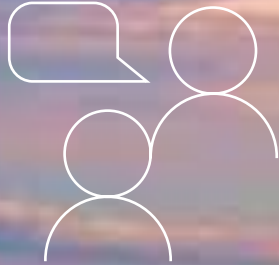
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...“Digital Intelligence” of customers increased significantly in the connected world, making the adoption of CX solutions crucial.

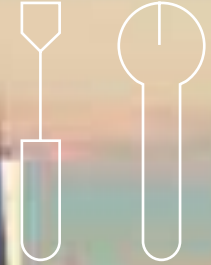
Type of Customers





















Industry



Available Solutions



Build your CX Business Case

		Sales	Marketing	Customer Service
Type of Customers	B2B			
	B2C			
Industry	Retail			
	IT Services			
	Telcos			
	Consumer Goods			
	Financial Services			
Available Solutions		Dynamics 365 Sales Dynamics 365 Customer Insights Dynamics 365 Sales Insights LinkedIn Sales Navigator	Dynamics 365 Marketing Dynamics 365 Market Insights Surveys Event management	Dynamics 365 Customer Service Dynamics 365 Field Service Dynamics 365 Service Analytics Omni-Channel





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Thank you!

Need more info? Feel free to contact us
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