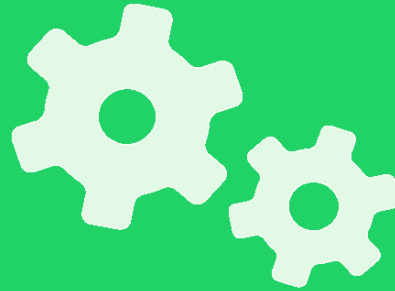


Excellence in CX through Automation



**Automate, Accelerate, Amplify
your Business Development**

Customer Service and Automation



At Ambience we provide advanced solutions and services for the business world.

What makes us outstanding in what we do?

We have a clear goal: **to make space for growth.**

We achieve this by
combining robotic automation
with the human touch,
delivering a catalytic effect for
your success.



At **Ambience Services**, we believe that our exceptional results are made possible by the extraordinary talents and the dedication of our people. With their expertise and unwavering commitment, we empower our clients to achieve their goals and accelerate their growth.

Benefits of Automation in Customer Service



Reduced response time



Increased Efficiency



Consistency



Cost Savings



Data Collection and Analysis



Personalization



Enhanced Customer Experience



How we Achieve CX Excellence Through Automation

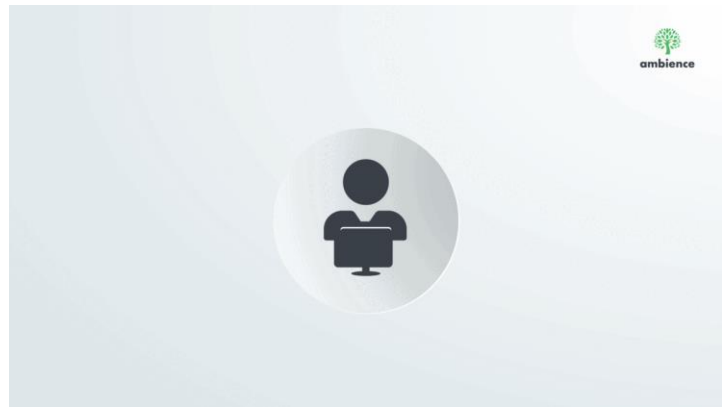
Use Virtual Agents & IVR

Automate CSAT Surveys' insights

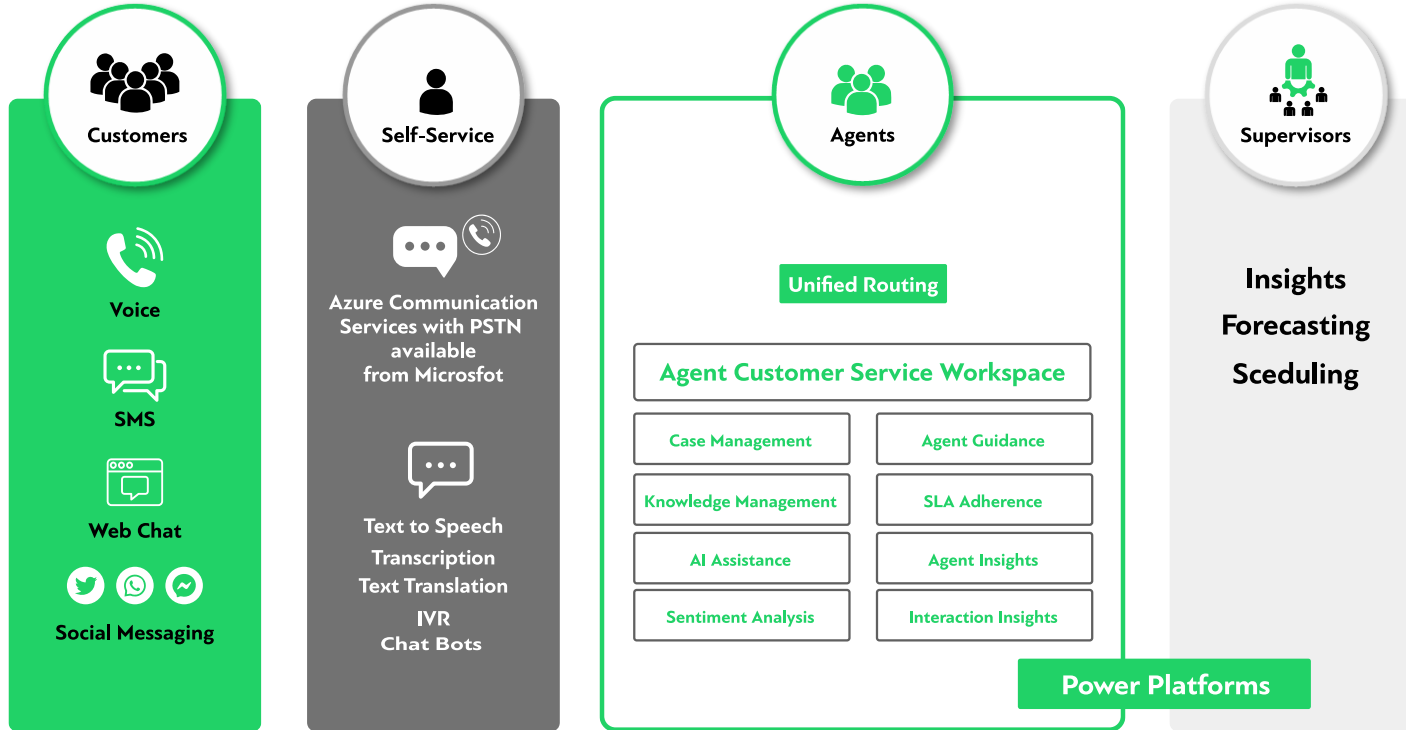
Automate Social media monitoring

Personalize recommendations

"Automate" Supervision



Our Omnichannel Contact Center





"Automation applied to an efficient operation will magnify the efficiency. Automation applied to an inefficient operation will magnify the inefficiency." - Bill Gates

**Your Business
Accelerator Partner**

**Automate, Accelerate, Amplify
your Business Development**



Thank you!



Michael Panagiotakis

Operations Manager

ambience.gr